## **RESOLUTION #482**

The attached Equipment Reserve Fund Fiscal Year 1999/2000 resolution was adopted at the November 4, 1999 Board meeting. The foregoing resolution was introduced by Director Diana Paque and seconded by Director Bonnie Thoreen, and adopted by a unanimous vote of the following directors:

Peggy Rhoads, Bonnie Thoreen, Carol Starr, Vaughn Stratford, Susan Hagius, Catherine Blumberg, Sara Loyster, Diana Paque, Monique King, Clayla Davis, Ann Cousineau, Debbie Mazzolini, Tom Trice, Angela Brunton, Connie Pearson, Joel Lutes, Mary Richardson, Kathy Jansen, Roberto Esteves, Roger Pearson.

WHEREUPON, the Chairperson declared the foregoing resolution adopted and SO ORDERED.

Date: May 4, 2000

Attested:

Signature

Signature

Vaughn Stratford,

**NBCLS** Board of Directors

North Bay Cooperative Library System November 4, 1999 Page 5

product, but she is not suggesting them. There is nothing out there doing the kinds of things we are getting done right now. The other option is to decide we are not going to do this kind of thing at all – that this is not a service you are going to offer. It was mentioned that it seems the vendors have to communicate with each other. Sue has not heard from the library community a strong demand that patrons do their own ILL work. Some think costs will go out of control if patrons are allowed to place their own holds. Libraries need to consider their own staff costs. It is much cheaper for Colorado State University to use UNCOVER and to get staff out of the process.

Carol Starr asked about the Library of California and the entire state moving towards using SuperSearch. Sue said something would happen – it may not be SuperSearch, but it will be something – delivery has to be considered. Make sure Library of California aware of need to move toward patron based holds. To take SuperSearch statewide someone has to figure out how to get everyone Z39.50 compliant and at least get some of the major players involved.

Annette asked for an explanation for why some people are unhappy with SuperSearch, since most problems have been worked out. Bonnie answered that it is the proportion of snags relative to the number of transactions. She mentioned the wonderment of what's going on within the processing, causing quite a bit of anxiety. This needs to be documented and sent to the vendors. Too much time is being spent handling problems. Need to document them to fix them. Joel mentioned that he feels the Z39.50 is not Boolean searching and it is outdated. The searching mechanism is outdated. The problem is that we don't have another way of broadcast searching. Simultaneous searching is most desirable. OhioLink is an example of a database kept in synchronization. Bonnie recognizes the potential, but it is used so infrequently that each time is almost a learning process. Tom Trice said his staff loves SuperSearch, but the amount of use by patrons directly is very low. He expects it to change when it is readily available on the web site. It is not a tool that patrons are gravitating to. Not sure if that's the product or human nature. Should we be paying a lot of money for it? Maybe libraries need to refuse to do the work for the patrons. Self-service ranges from 0% - 85% across the country. It has a lot to do with the way the library views that as a service. Some libraries push selfservice. Patrons do not want to do the second search. Roger Pearson said since refurbishing the library they have many more PC's available for searching. More icons for searching, including SuperSearch, are available. They are using Dynix web package. Enough PC's are useable so scheduling is not necessary now. Patrons are timed for specific periods of time. PubLib has addressed this issue about self-management of the Internet in the last two weeks.

REQUEST FOR MEMBER-SHIP Larkspur Library has requested membership to NBCLS. Frances Gordon said she is looking forward to being part of the network. Kathy Jansen moved to accept Larkspur as a member. Clayla Davis seconded the Motion. Motion carried unanimously. Welcome Larkspur!

REVIEW OF TECHNOL-OGY REPORT Annette distributed a report done by Diane Mayo on a technology survey. Actions and recommendations were included. Attention was directed to Plan of Action # 18 to install an Ethernet switch in the NBCLS office, create a local network with the PC's and laptop and to get a DSL line. Two hundred dollars per month is being spent for phone connections to run the modem. The DSL line is significantly less expensive. Diana Paque moved to use \$5,807 from the Equipment Reserve Fund to act upon #18 to install an Ethernet switch, and replace the modem connections and provide whatever is capable of making the PC's able to use that switch. She also moved that the Board create an ad hoc committee to study the technology plan and come to the Board with prioritized future recommendations. Bonnie Thoreen seconded the Motion. The Motion carried unanimously. Bonnie Thoreen will chair the committee. Angie Brunton and Clayla Davis volunteered to be part of the committee. Meetings will be held in Napa.