

The **Zip Books** program provides patrons with speedy access to books and audiobooks they might not otherwise be able to get through their local library and delivers them directly to their homes. Participating libraries can later add these materials to their shelves, resulting in library collections that better reflect the information needs and reading interests of their local communities.

Helping People Get Library Materials During the Pandemic

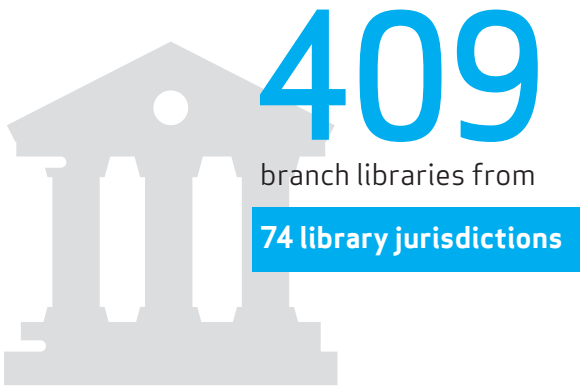


83%
of counties have libraries offering Zip Books

OVER
49,000
library patrons have **used Zip Books** in the last 12 months

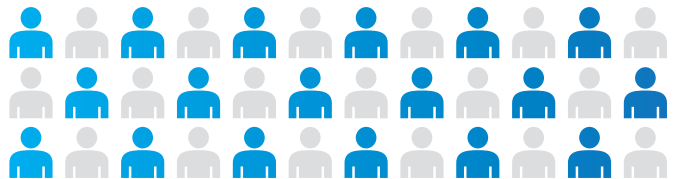


Over 15,000 using Zip Books for the first time in the last 12 months.



409
branch libraries from
74 library jurisdictions

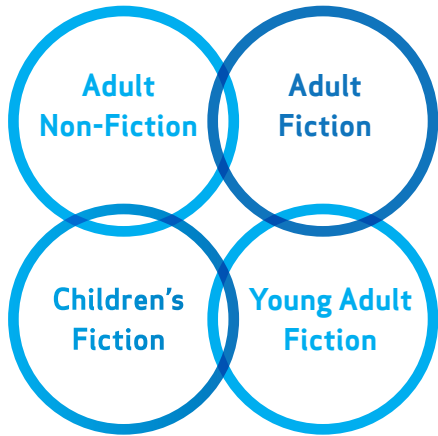
Who can use Zip Books?
Anyone with a library card from a participating library!



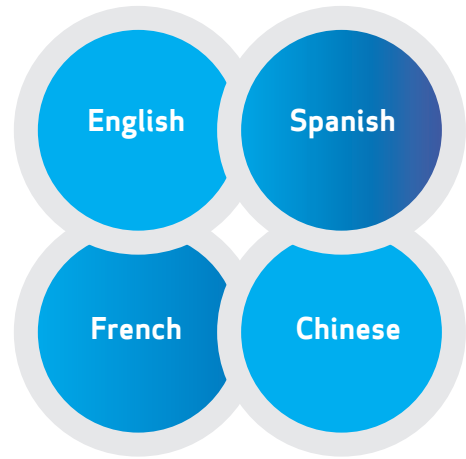
OVER
57,000
Zip Books items purchased during the fiscal year.
Averaging 4,800 books and audiobooks per month!

Average cost is
\$16.50
per item

Top **genres** requested



Top **languages** requested



OVER
28,000



380 items per library
each month



items added during the year to library shelves across the state

ZIP BOOKS STATISTICS BY YEAR

	FY 2018-2019	FY 2019-2020	FY 2020-2021*
Total Zip Books Users	33,821	49,114	59,482
Total Items Ordered	37,574	57,932	45,945
Total Items Added	15,823	28,592	33,801

QUOTES FROM ZIP BOOKS USERS:

“ I did not have to spend a dime or lift a finger to have a great reading experience delivered to my front door! ”

“ This program is a wonderful gift to readers ”

“ I can't believe this exists! ”

“ A clever way to expand the library's coverage of the available books in the world ”

“ Zip Books is wonderful customer service in an era of absolutely no customer service from most businesses ”

For more information on the Zip Books program please visit northnetlibs.org/zip-books/

*Data is current as of 6/10/2021. There are 186 public library jurisdictions and 58 counties in California.



Zip Books is a partnership between the California State Library and the NorthNet Library System, and is supported with California Library Services Act funds.